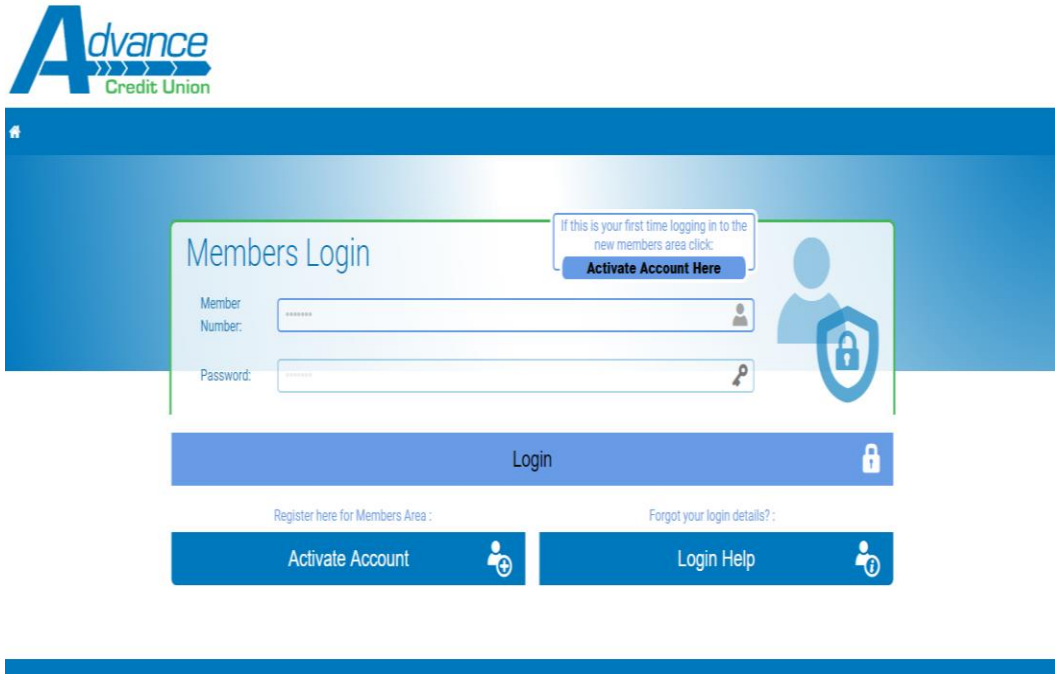


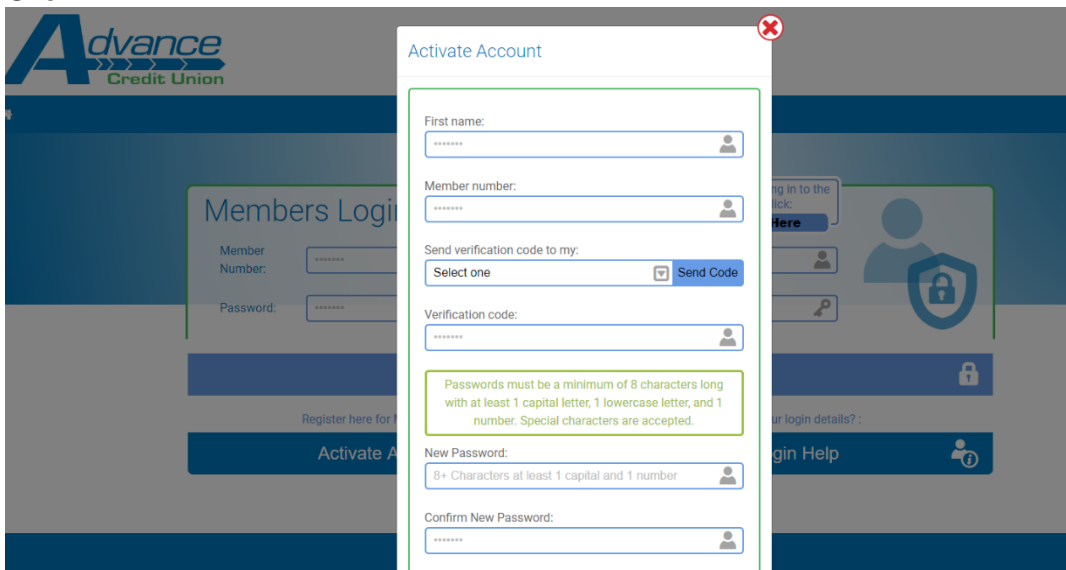
Advance Credit Union Internet Banking

You will need a phone number or email address registered on your credit union account before you will be able to activate internet banking.

Go to <https://advance.cuaccount.com>



Click 'Activate Account'



Enter your personal details.

Send Verification to either SMS or email (easier to send it to email address as easier to copy and paste).

Enter the verification code sent to you by either email or text message.

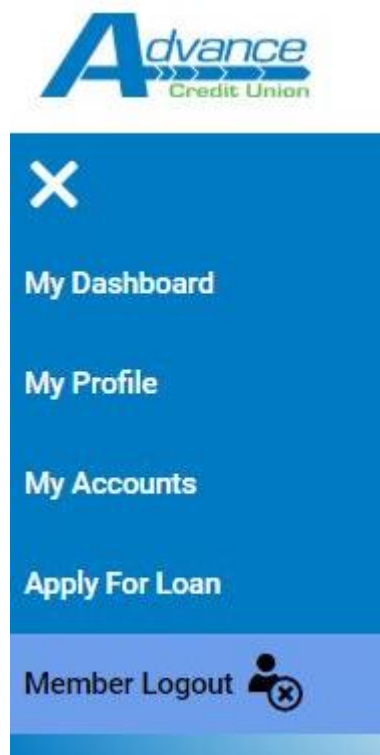
Advance Credit Union Ltd, 200 Sutton New Road, Erdington, Birmingham, B23 6QU
t: 0121 350 8883 e: info@advancecu.org.uk w: www.advancecu.org.uk

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered number: 213228



Create your Password (passwords must be a minimum of 8 characters long with at least 1 capital letter and 1 number. Special characters are accepted). Remember that your password must not be shared with anyone else. We will never ask you for your internet password.

After selecting 'Submit' you should be able to login to your account with your Membership number and the password you created.



The Welcome screen displays your savings balance and the date/time your account was updated.

The menu has links to your profile, your savings and loans accounts and loan application form.

'My inbox' at the bottom of the page will have messages sent to you from AdvanceCU. You are currently unable to send messages to us via internet banking, this feature will be added later.

Withdraw savings

Note we are only able to process withdrawals to an account in your name, so we must have your bank account details on file.

Select My Accounts from the menu.

Share balances will be displayed

Click withdraw

A verification code is sent to your email or via text message to confirm it is the account holder making the share withdrawal.

Select the Account to be paid to from the drop-down list

Enter amount to withdraw

If the withdrawal request is received before 4.00pm Monday-Friday the funds will show in your designated bank account no later than 5.00pm the same day.